

Europe's AI Rewiring

Support Functions (i.e. HR, Finance, Ops, Legal and IT)

Growth Equity for European Business & Financial Technology

We partner with visionary entrepreneurs to build category-defining companies

Introduction

Welcome to the **2nd edition of Finch Capital's State of European Business Technology** report, where we take stock of the evolution, opportunities, and challenges shaping Europe's Business Tech landscape. Our analysis focuses on macro trends from exit activity and valuation dynamics to funding shifts across major European markets; and offers our outlook on the key developments set to define the years ahead.

This year's report is structured into three key sections:

1. **Data Pack:** A Quick Outlook on the State of European Business Tech in 2025
2. **Insights & Predictions:** The New Role of Business Tech in the Age of AI
3. **Deep Dives:** HR & Payroll, Finance & Ops, Legal & Compliance, IT & Data

This report explores how AI is transforming Business Tech from an operational enabler into a strategic driver of performance, innovation, and competitive advantage across support functions (HR, Finance, Ops, Legal and IT).

At Finch Capital, we continue to back ambitious founders in financial and business technology. We invest €5-15 million in companies generating €2-15 million in ARR, helping them scale profitably while maintaining control. Our capital also enables teams to provide selective liquidity to early backers or team members. Our portfolio includes over 50 companies such as Fourthline, Goodlord, eFlow, ZOPA, AccountsIQ, NomuPay, and Lavanda.

We are a team of 10 investment professionals across Amsterdam, London, and Dublin with deep entrepreneurial experience. We remain committed to partnering with the next generation of FinTech leaders.

Learn more at www.finchcapital.com and subscribe to our newsletter for updates.

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State of Business Tech Covers a **Key Sector** Finch Capital Focuses On

Finance Technology

Insurance

- Protection against various risks
- Claims and administration
- Fraud and payments
- Search and quoting software
- Data and underwriting

Payments

- B2B & A2A payments
- Payment value chain infrastructure (PSPs, gateways, pay-in, payout)
- Fraud and security
- Mobile payments/digital wallets/loyalty
- Card network infrastructure

Banking & Digital Currency

- Banking as a service infrastructure (e.g. card issuing)
- Open banking infrastructure
- Neobanks
- Digital currency and blockchain

Wealth & Capital Markets

- IFAs / Portfolio Management Software
- Investment Management Platforms
- Capital market tools

Lending & Mortgage

- Loan servicing and origination
- Lending technology
- B2C tech-enabled brokers/lenders
- Communication and product construction tools

Business Technology

HR & Payroll

- Talent acquisition
- People analytics & management
- Performance management
- Payroll technologies
- Rewards & benefits management
- Employee experience & engagement

Finance & Ops

- Core finance (e.g. FP&A, Tax, AR/AP, Audit, Treasury)
- Capital & board management
- Spend management (e.g. billing, invoicing, expense management)
- Procurement
- Supply chain management
- Field service management
- ESG & carbon accounting

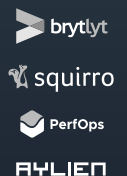
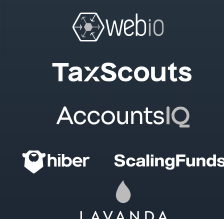
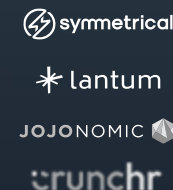
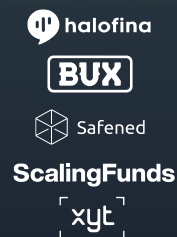
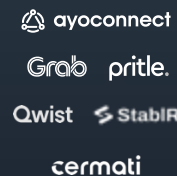
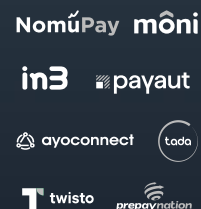
Legal & Compliance

- KYC/KYB/AML and other financial crime prevention
- Risk management (portfolio, vendor, GRC)
- Regulatory compliance and reporting software
- Document & knowledge management
- IP Management

IT & Data

- Data protection & access management
- Information security & governance tools
- Cloud management
- Collaboration & productivity tools

Example of Investments we have made in these sectors:



Executive Summary

Business Tech 4.0: How AI Is Rewiring Enterprise Performance

AI has transformed Business Tech from a back-office support function into a strategic growth driver, powering efficiency, decision-making, and competitiveness across non-core business functions.

General Insights

- AI accounts for 50% of all Business Tech funding volume in 2025, marking a structural shift where automation and intelligent systems dominate funding.
- Median pre-money valuations have surged 2.6× since 2018, surpassing 2021-22 peaks after a brief 2023 correction.
- Deal volume dropped 25–35% YoY, yet deal values rose, showing consolidation and selectivity across European markets.
- France leads deal value (49%), driven by Mistral AI, but the UK leads in deal volume (33%), followed by Germany (17%) and France (12%).
- Europe's median Business Tech exit value reached €49M in 2025, up 65% from last year's €18M, highlighting a robust mid-market buyout trend.

HR & Payroll

- €394M raised in 2025 with €526M annualised, down 4% YoY, with the UK capturing 31% of all deals in the sector.
- 77 total deals to date, down 44% from the 2024 total, reflecting tighter capital deployment and concentration among top performers.
- 44% of HR & Payroll deals involve AI, led by People Analytics and performance management platforms.

Finance & Ops

- €686M raised in 2025 so far with €915M annualised, implying decrease of 15% YoY, with the UK and Germany jointly accounting for 42% of deals.
- 106 total deals to date, a 44% decline from 2024's total, with median pre-money valuations steady at ~€10.5M.
- AI-related funding reached 35% of deal volume, led by digital procurement.

Legal & Compliance

- €535M raised with €714M expected on an annualised basis, a decrease of 15% YoY, with 56% of deal activity AI-related
- 67 total deals to date, down 54% YoY, indicating a smaller but more strategic investor focus.
- Surge in AI-driven IP management startups, attracting €15–€30M seed and Series A rounds across Europe.

IT & Data

- €1.7B raised in 2025 to date, up 19% YoY with a quarter still to go, making it the fastest-growing Business Tech vertical.
- 157 total deals to date, down 37% on last year's total, as capital consolidates around AI infrastructure and data modernisation leaders.
- 61% of deal volume is AI-linked, snowballing enterprise demand for governance, cloud, and productivity AI tools.

1. Data Pack

A quick outlook on the State of European Business Tech in 2025



AI revives Business Tech: fewer rounds, bigger impact

Macro and AI-led insights across Business Technology

Macro

€3.4Bn

Down 4% from €3.6Bn in 2024



Total funding value is slightly down with signs of recovery

443

Down 32% from 654 in 2024



Total funding volume is down, increasing value concentration

160

Up from 131 in 2024



2025 exits to exceed 2024

75%

Down from 99% in 2024



Share of exit capital from M&A and Buyout still dominates, but IPOs are ticking up

Insights

264%

Up by 72 percentage points since 2024



Pre-money valuation increase since 2018

13%

Up from 7% in 2024



Share of AI value in companies driven by IT function

67%

Up from 56% in 2024



Share of AI-led deal value is up, partly driven by mega round in Mistral AI

50%

Up from 48% in 2024

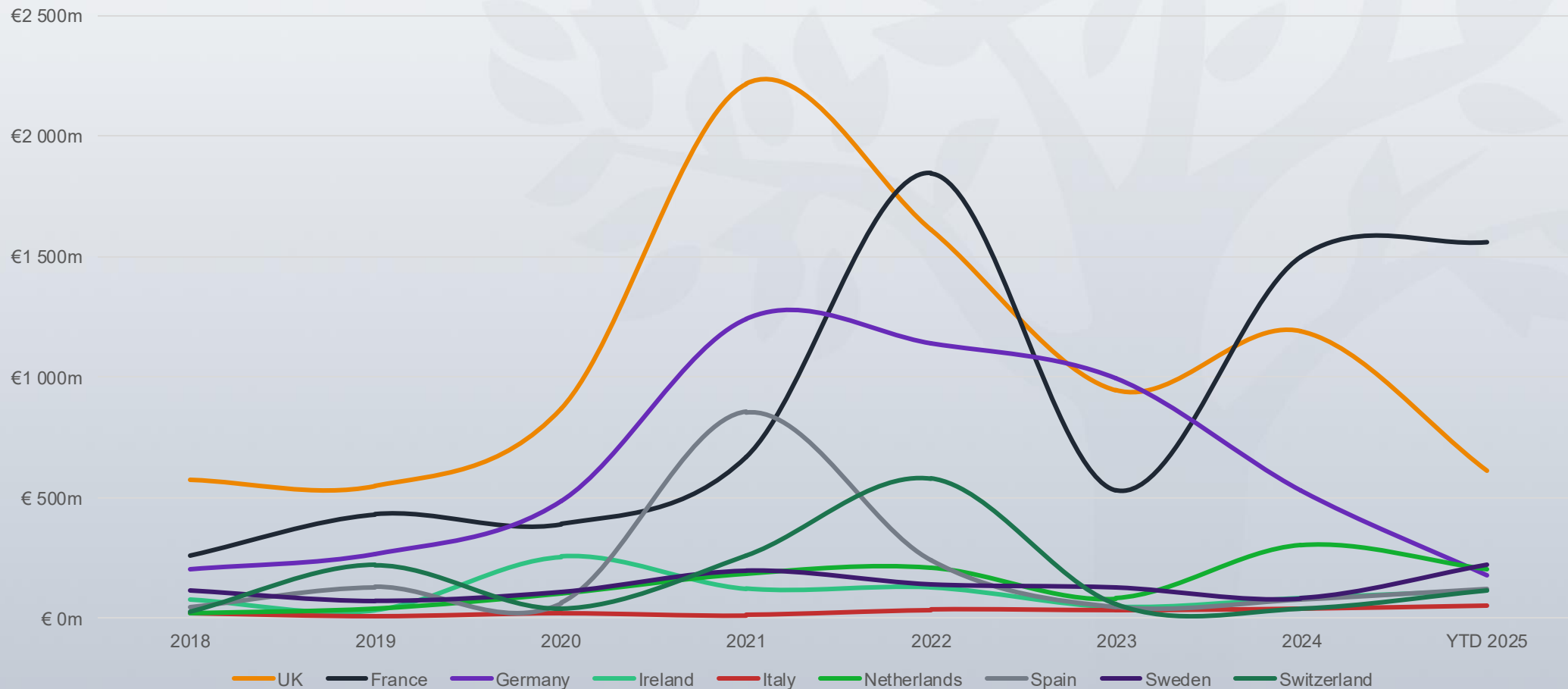


Share of AI-led deal volume remains high

France takes the lead for the second consecutive year

France is only 3rd in deal volume – behind the UK (1st) and Germany (2nd) – showing a high deal value concentration with Mistral AI

Funding race by country (in deal value)



Top deal per country YTD 2025



AI mania propels IT & Data to the lead

Key growth indicators across Business Technology subsectors

HR & Payroll



Down 24%
from 2024

€394m total raised



Down 33%
from 2024

77 total deals



UK is leading with
31% of deals



job&talent

Raised **€92m**



Protex AI

Raised **€35m**



BEEKEEPER

Raised **€35m**

44%

Share of AI in deal
volume

10,7m

Median pre-money
valuation

Finance & Ops



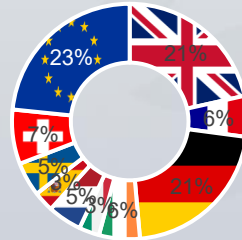
Down 25%
from 2024

€686m total raised



Down 32%
from 2024

107 total deals



UK & Germany
are leading with
21% of deals each



FINOM

Raised **€208m***



IFS

Raised **€124m**



joblogic

Raised **€93m**

35%

Share of AI in deal
volume

10,5m

Median pre-money
valuation

Legal & Compliance



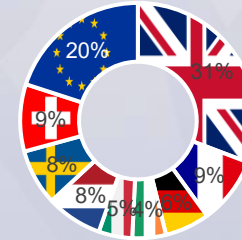
Down 26%
from 2024

€536m total raised



Down 46%
from 2024

65 total deals



UK is leading with
31% of deals



quantexa

Raised **€168m**



Luminance

Raised **€72m**



LEGORA

Raised **€68m**

56%

Share of AI in deal
volume

54,1m

Median pre-money
valuation

IT & Data



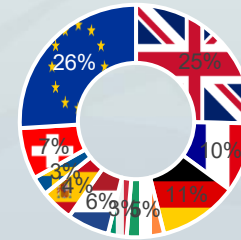
Up 30%
from 2024

€1,7bn total raised



Down 22%
from 2024

154 total deals



UK is leading with
25% of deals



MISTRAL AI_

Raised **€1,3bn**



SEON

Raised **€68m**



APHERIS

Raised **€20m**

61%

Share of AI in deal
volume

12,3m

Median pre-money
valuation

2. Insights & Predictions

The new role of Business Tech in the age of AI



From Support to Strategic: The New Role of Business Tech

*In the age of AI, **Business Tech** has evolved from a back-office support function into a strategic cornerstone of corporate performance, driving efficiency, accuracy, and workforce productivity. This part of the report examines the sector through three lenses:*

State of Funding

AI takes over and reaches 50% of Business Tech funding volume

Mistral AI dominance propels sector-wide funding growth

AI Bubble lifts Business Tech valuations 2.6x since 2018

Europe's AI funding is where the US was four years

State of Exits

Mid-market buyouts dominate European exit landscape

The Big AI Exits are coming to Europe

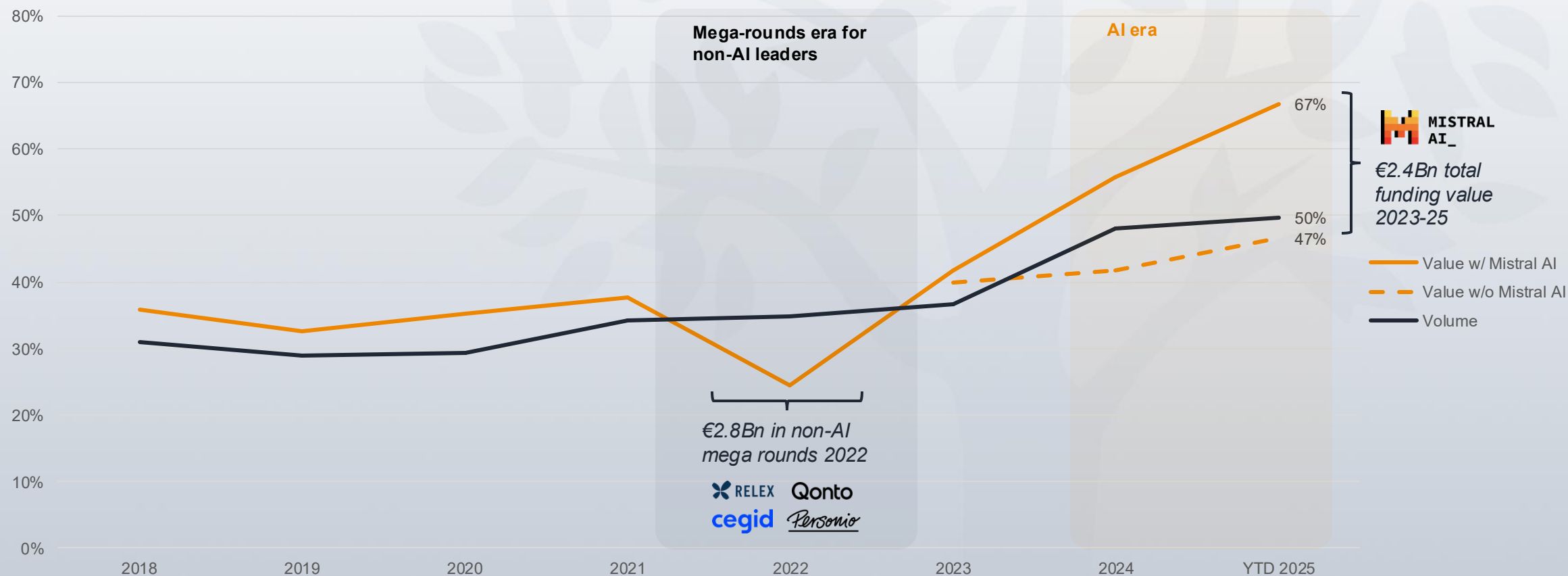
Business 4.0

32% of AI's value is driven by back-office, but the \$ Impact is not there yet

30-40% of G&A roles will be automated by 2030

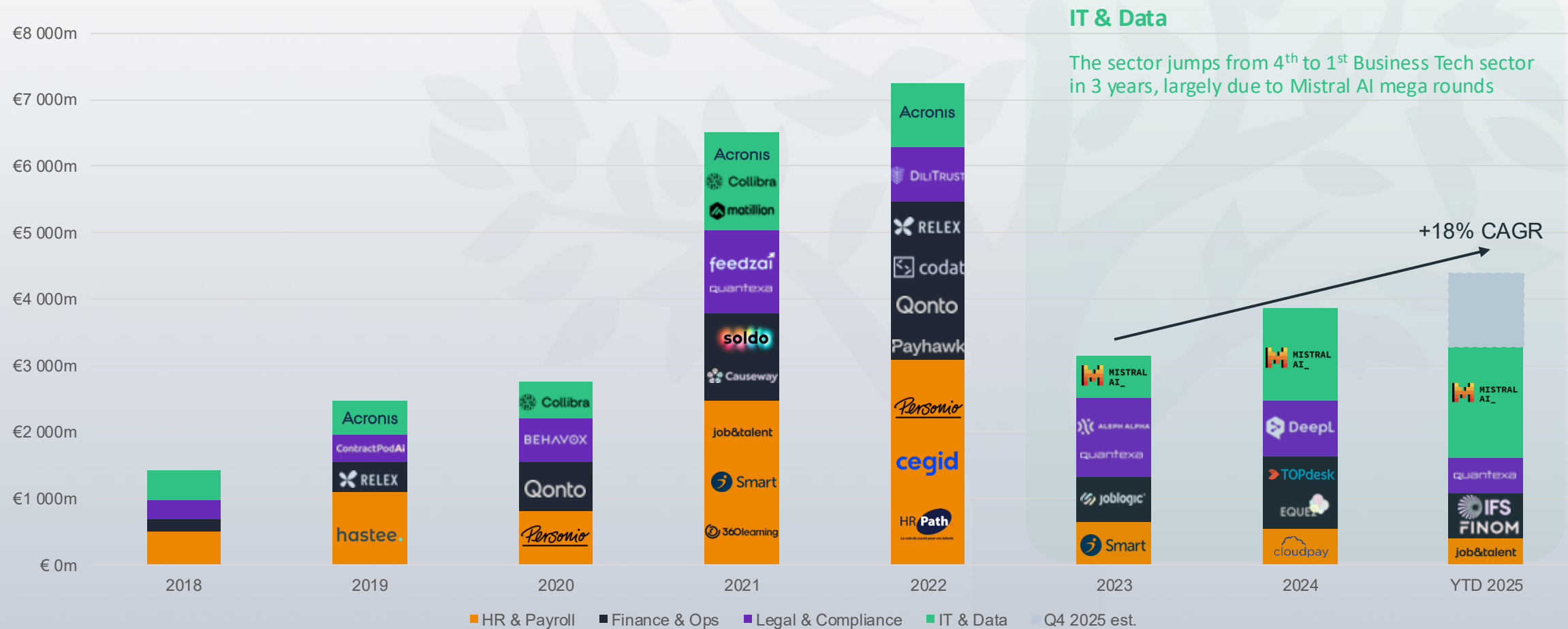
AI takes over and reaches 50% of Business Tech funding volume

Share of funding for AI-led companies



2025 marks a tipping point where **AI-led startups dominate Business Tech funding in both volume and value**, signalling a new era where AI agents and automation become the main fuel for tech innovation and growth in the industry.

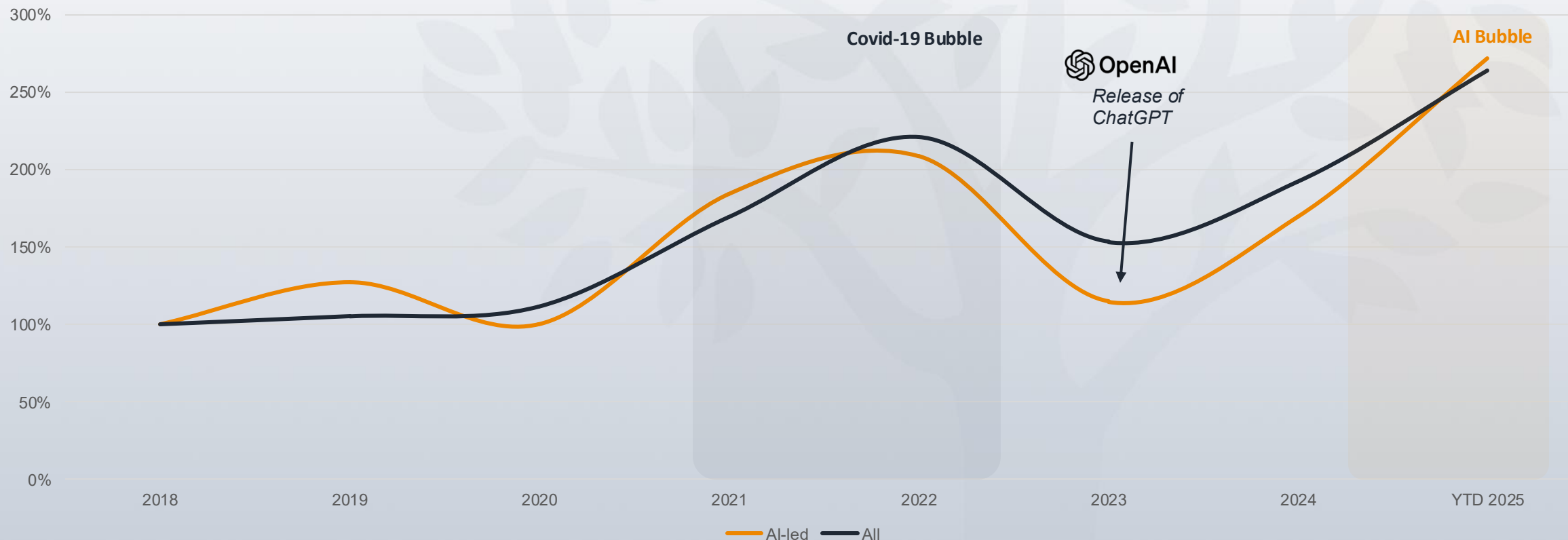
Mistral AI leads the way and propels IT & Data funding growth



IT & Data funding growth reflects how companies are racing to modernise their data stacks and infrastructure to stay competitive and unlock “**AI readiness**” internally. Other sectors Finance & Ops, Legal & Compliance and HR & Payroll are catching up.

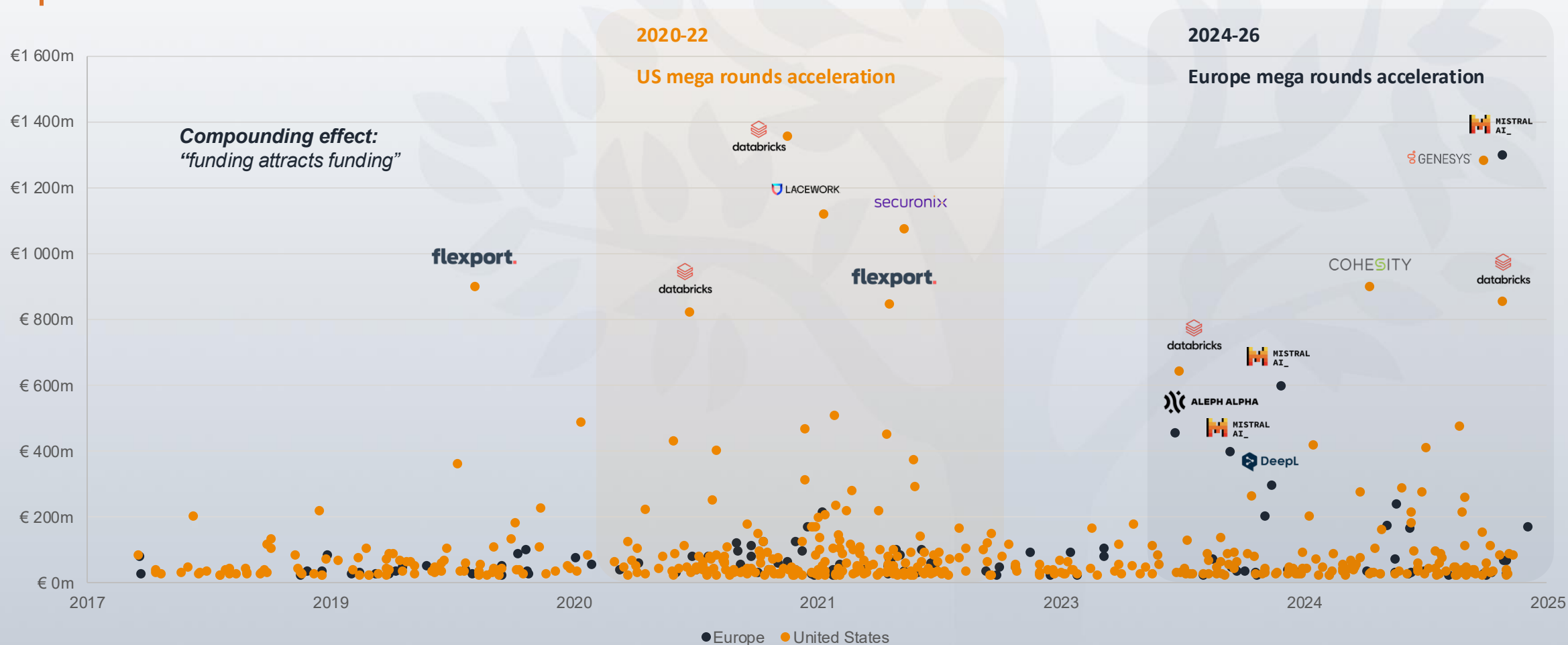
AI Bubble lifts Business Tech valuations 2.6x since 2018

Median pre-money valuation, indexed to 2018



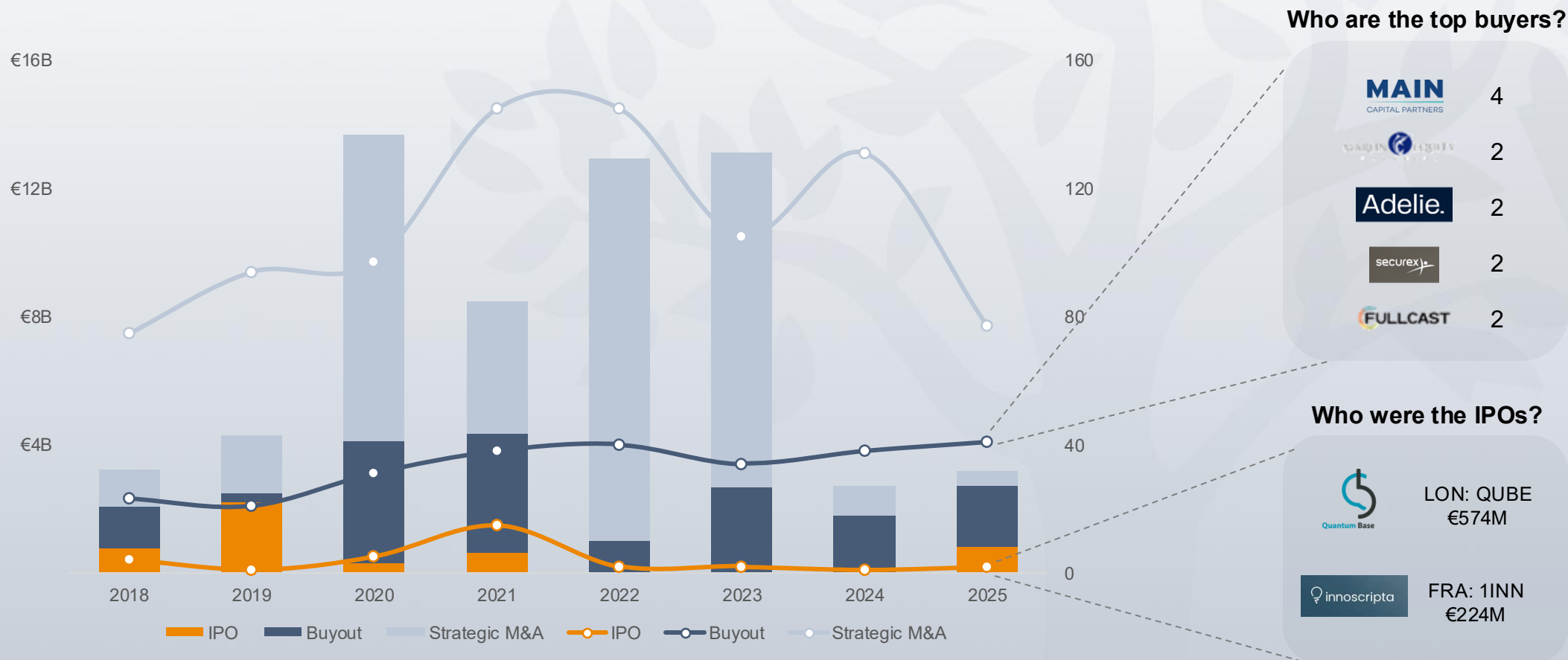
Median pre-money valuations have surged across both AI-led and traditional business tech companies, climbing over 2.6x since 2018. After a brief correction in 2023, **valuations have now surpassed their 2021-22 peaks**, driven by renewed AI optimism.

Europe's AI funding is where the US was four years ago



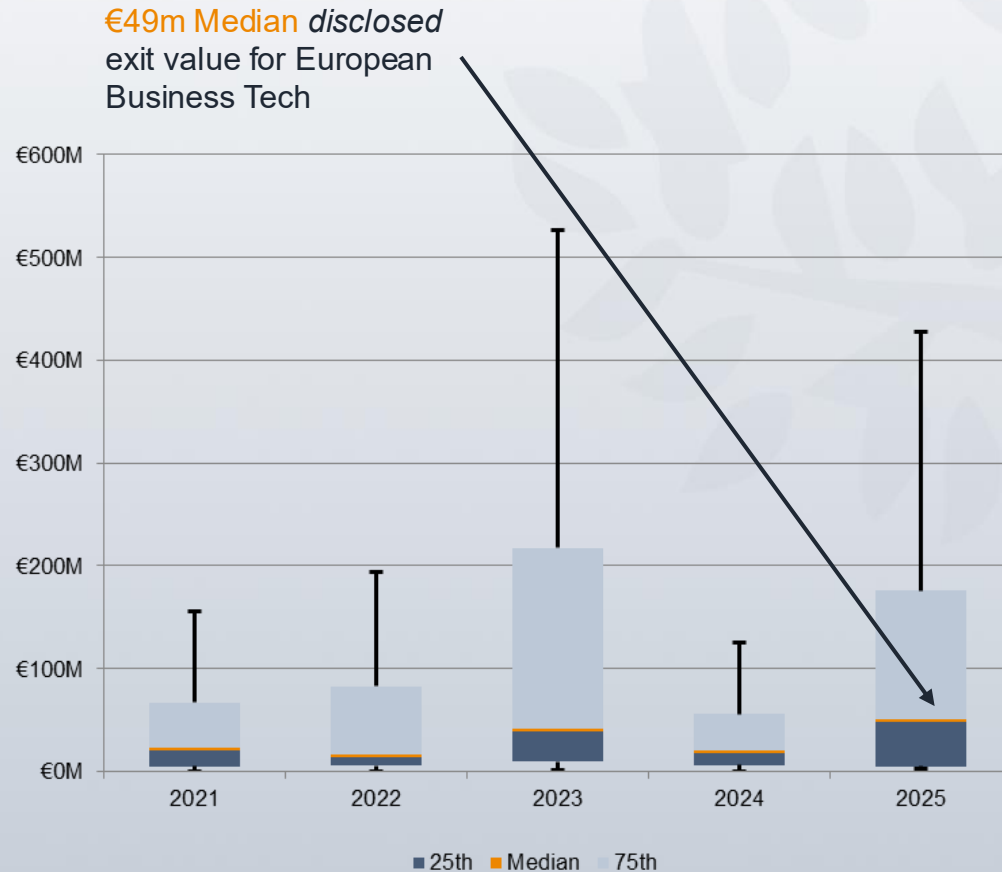
Europe is closing the gap, but the US benefits from a **compounding advantage: established leaders keep attracting larger rounds, accelerating growth**. While Europe must work harder to overcome this lag, AI funding in the region is expected to accelerate sharply by 2026, particularly in Business Tech.

Mid-market buyouts dominate European exit landscape



IPOs and Mega-Deals might capture the headlines, but **Europe's bustling mid-market buyout scene is where most exits are happening.**

The Big AI Exits are coming to Europe



Where Europe will excel is not in building the foundational layer of AI, but in its clever application providing real business solutions.

Risk and Compliance
Sales and Marketing
Customer Support
Product and Engineering
Financial Operations



Mistral AI

Announced sale



The next generation?

synthesia

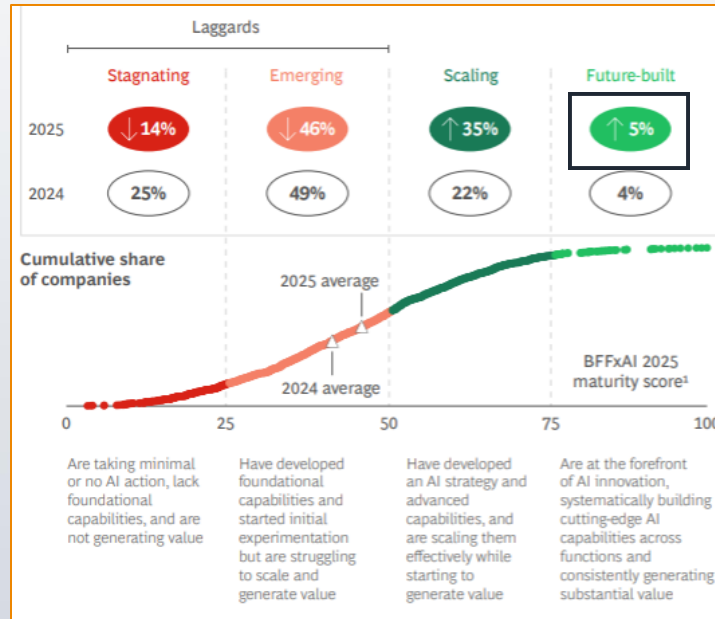


IIElevenLabs

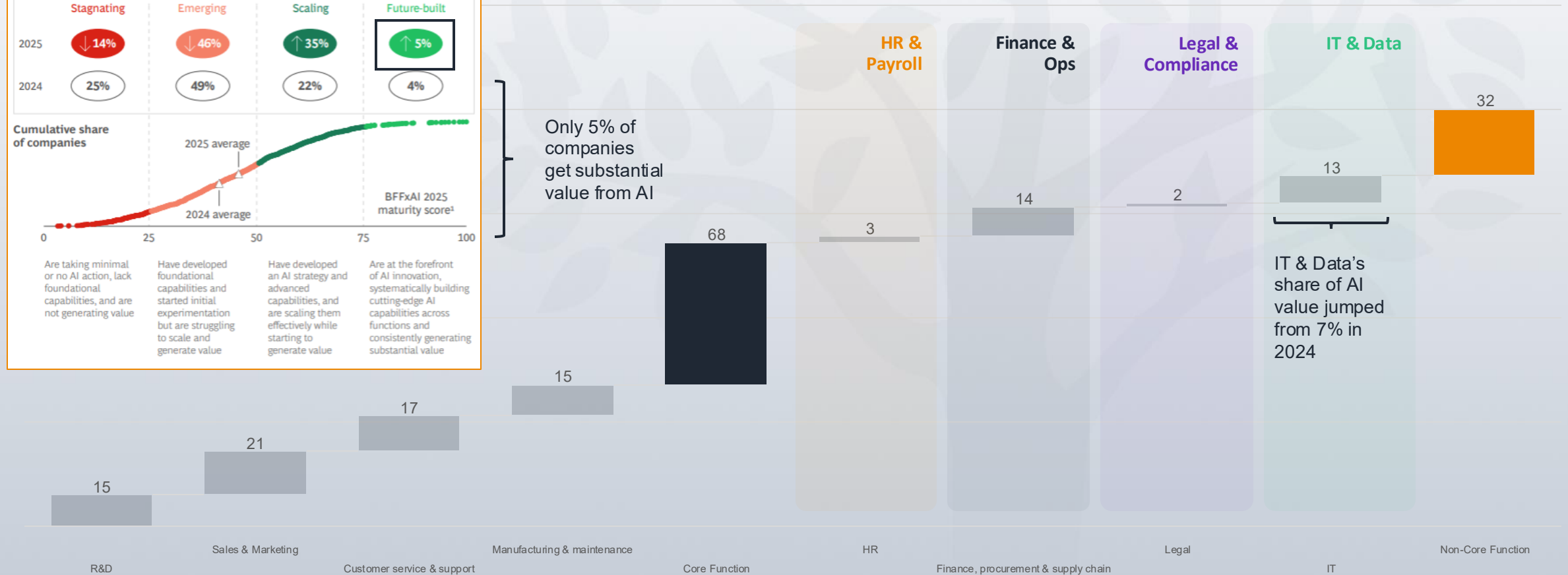


Europe's median Business Tech exit value has climbed to €49m, underscoring its mid-market strength. But **Europe's growing AI scene could see the median exit value rise dramatically.**

32% of AI's value is driven by Back-Office, but the \$ Impact is not there yet



Distribution of AI value across functions in 2025



Whilst enterprises have been largely focusing on investing their AI capabilities in core functions to drive top-line growth, **the back-office shows a strong potential in driving value**, especially in **IT & Data** and **Finance & Ops**. However, only 5% of companies get substantial value from AI, due to a lack of skills and true AI leadership.

30-40% of G&A roles will be automated by 2030

HR

Finance

Legal & Compliance

IT & InfoSec

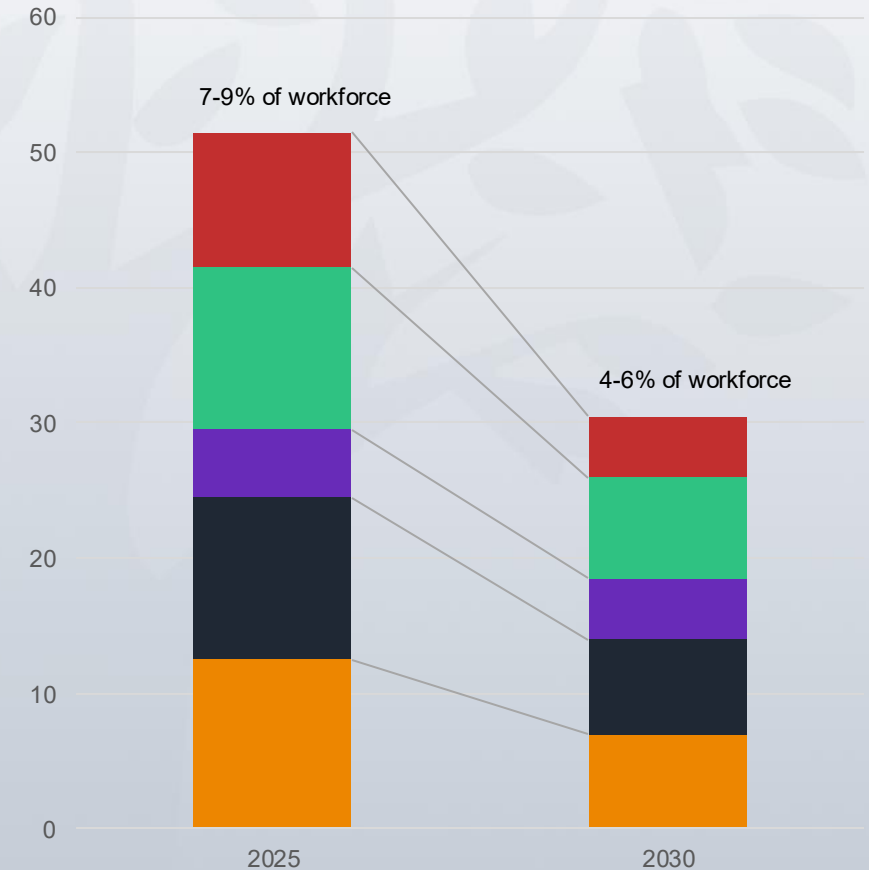
Admin & Ops

2025

2030

- Chief People Officer (1) - HR Director / Manager (1-2) - HR Business Partners (2-3) - Recruiters/Talent Acquisition (3-5) Payroll/HR Ops Specialists (2-3) <i>Replaced by an agent</i> L&D Manager (1) <i>Replaced by an agent</i>	- Chief People & Culture Officer (1) - HR Strategy & Analytics Lead (1-2) - HR Business Partners (2-3) - Talent/Employer Brand Lead (1-2) AI-enabled People Analytics Specialist (1) <i>New role</i>
- CFO (1) - Controller (1) - FP&A Managers/Analysts (3-4) Staff Accountants (3-5) <i>Replaced by an agent</i> AP/AR Specialists (2-3) <i>Replaced by an agent</i>	- CFO (1) - Finance Transformation Lead (1) - FP&A Strategists/Data Scientists (2-3) Compliance & Audit Oversight (1-2) <i>New role</i> AI Finance Ops Specialist (1) <i>New role</i>
- General Counsel (1) Associate Counsel (1-2) <i>Replaced by an agent</i> Paralegal (1-2) <i>Replaced by an agent</i> - Compliance Officer (1)	- General Counsel (1) Legal Ops/Tech Manager (1) <i>New role</i> - Compliance & Risk Manager (1-2) AI Legal Analyst (1) <i>New role</i>
- CIO/Head of IT (1) - IT Manager (1) Sys Admin/Helpdesk (3-5) <i>Replaced by an agent</i> - Security Engineers (2-3) - Network/Cloud Engineers (2-3) QA/Test Engineers (2-3) <i>Replaced by an agent</i>	- CIO/Head of Digital Infra (1) AI Systems & Security Lead (1-2) <i>New role</i> IT & QA Automation Specialist (1-2) <i>New role</i> - Cybersecurity Analysts (2-3) - Cloud/Integration Engineer (1-2)
- COO/Head of Ops (1) - Office/Facilities Manager (1) Admin Assistants (3-5) <i>Replaced by an agent</i> - Executive Assistants (2-3) Procurement/Travel coordinator (1) <i>Replaced by an agent</i>	- COO/Head of Ops (1) Workplace Experience Lead (1) <i>Hybrid human-AI</i> - Executive Assistants (1-2) AI Ops Coordinator (1) <i>New role</i>

est. G&A headcount for mid-size firms (500-1k FTE)



Headcount declines, but skills shift upward. The winners will be those who build AI-ready cultures: agile, data-fluent, and rooted in human-machine trust. Success in automation won't come from technology alone, but from reimagining how people and AI collaborate to unlock the full potential of this transformation.

3. Deep Dives

HR & Payroll, Finance & Ops, Legal & Compliance, IT & Data



HR & Payroll tightens: more money in, less money out

Funding is consistent, but capital is concentrating among fewer winners; majority buyout activity slowed down in 2025 to less than 10% of 2024's value.

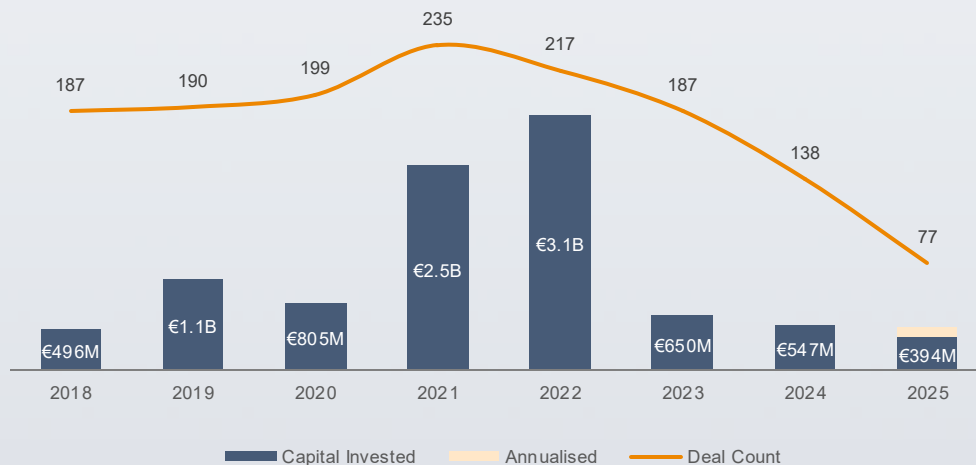


Next wave of HR Innovation draws capital

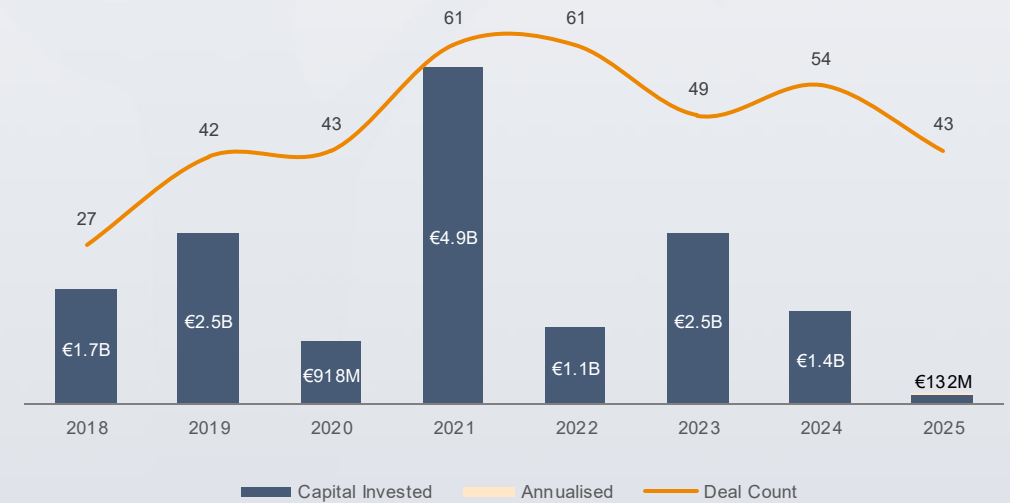
People Analytics stands out in 2024/25 as AI adoption accelerates



HR & Payroll Fundraising

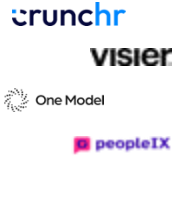


HR & Payroll Strategic M&A and Buyout



AI's edge in HR lies with dedicated People Analytics platforms

Watch this space

Capabilities	Business Intelligence Platforms	Consulting Services	HCM Platform additional People Analytics Module	Dedicated People Analytics Platform
Customisability				
Data integration				
AI/ML Support				
Ease of Use				
Time to solution				
Cost				
Cost-effectiveness				
Learning curve				
Self service				
				

Growth drivers

HR function transforms from admin to strategic business partner

Historically, HR departments were administrative functions. That is no longer the case. HR is increasingly empowered and required to deliver data-driven business impact.

AI as an enabler and transformer of HR functions

Especially in recent years, as the adoption of AI and augmented analytics helps automate pattern detection and equip even non-technical users with the tools to provide data-driven decision support.

Rise of the data-driven organisation

Enterprises today sit atop vast troves of data – the 'digital exhaust' of modern work. Executives, boards, and investors increasingly demand quantifiable insights into people and performance. Much like marketing functions evolved from feeling to fact over the past decade, HR is now following suit.



crunchr

Dirk Jonker, CEO & Founder

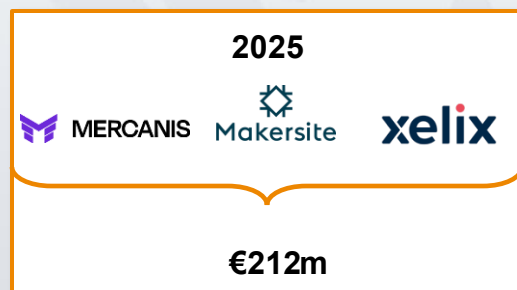
The future of work demands leaders who ask the right questions: how to organize work in the age of AI, where to invest in their workforce, and how to drive change and performance. These leaders don't need more dashboards, they need answers to *what's happening, why, and what if.*

Finance & Ops software investment is at 2020 levels

More than €900m in funding capital estimated in 2025, with the lion's share fueling European digital procurement champions

European Digital Procurement Champions

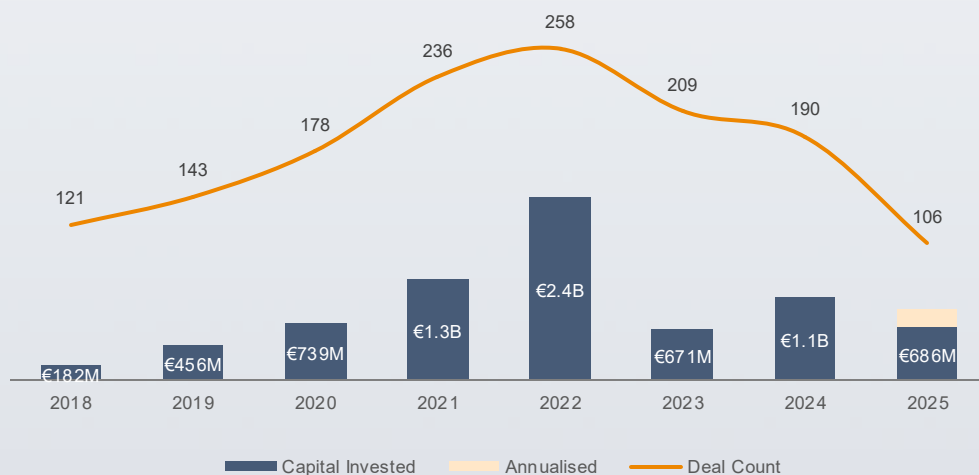
Fundraising rounds



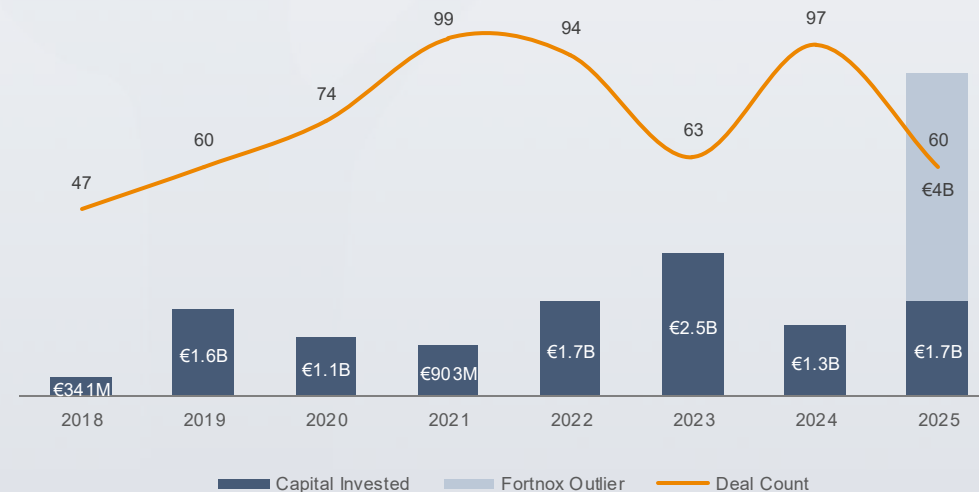
Exits



Finance & Ops Fundraising



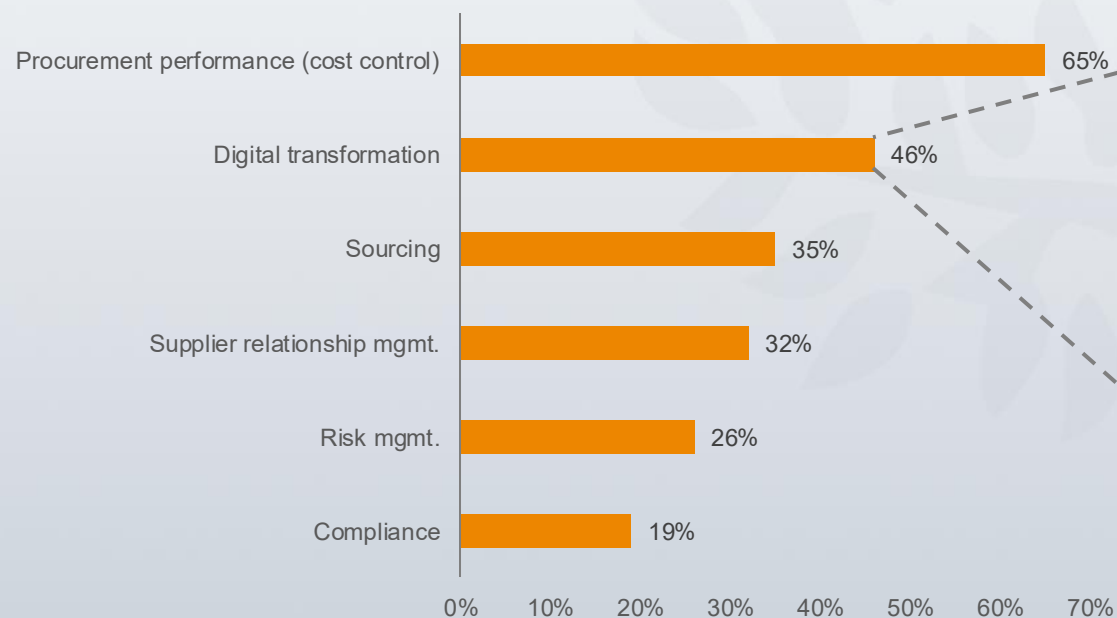
Finance & Ops Strategic M&A and Buyout



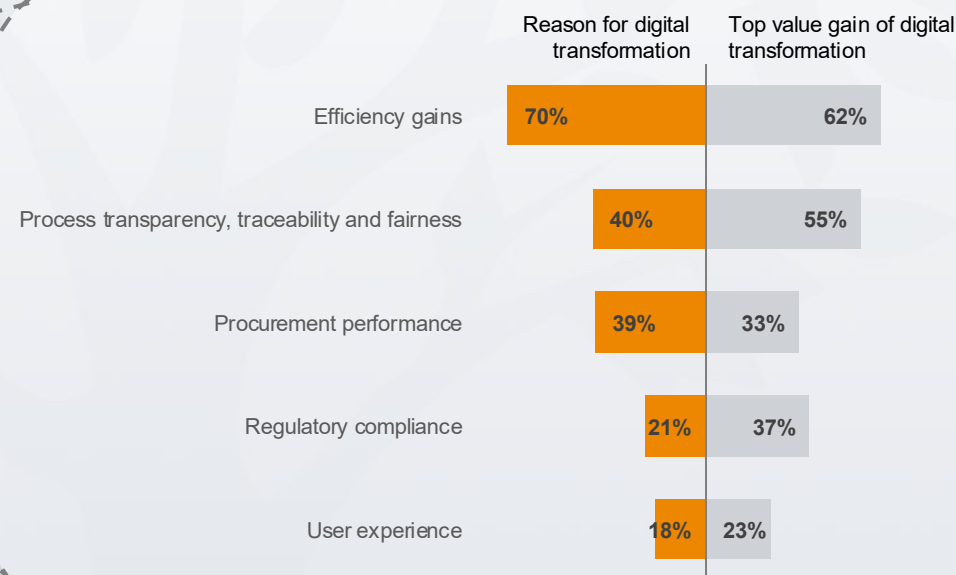
Efficiency and compliance fuel **Procurement**'s digital transformation

Watch this space

Top Priorities for Procurement Executives



Top reasons for adoption and areas of biggest value gain of digital transformation in procurement



Sandra Nolasco, CEO

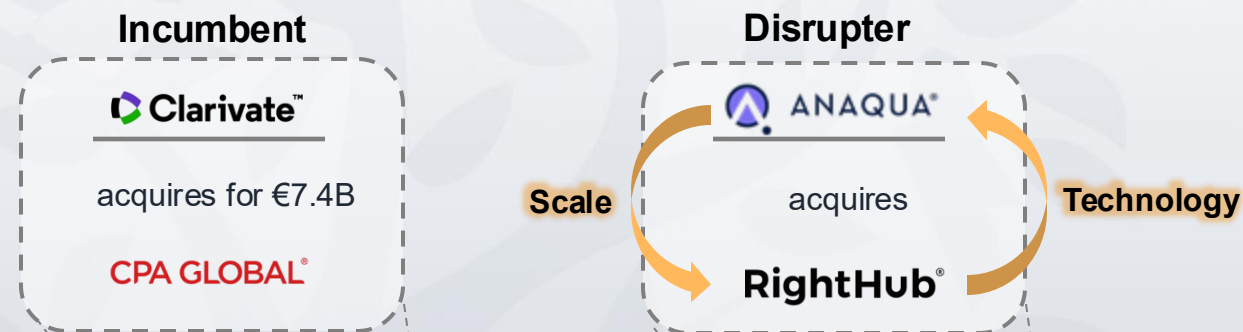
"Amongst our customers & wider network, the main driver of procurement digitization is the search for visibility and efficiency. Volatility since the pandemic and more recently with tariffs, has exposed how fragmented supply chains still are, and how manual procurement processes are unable to address the risks efficiently: 9 out of 10 companies report some sort of disruption since 2021. Digital tools and AI are helping close that gap, connecting data across suppliers, improving traceability, and automating routine tasks to deliver real efficiency gains"



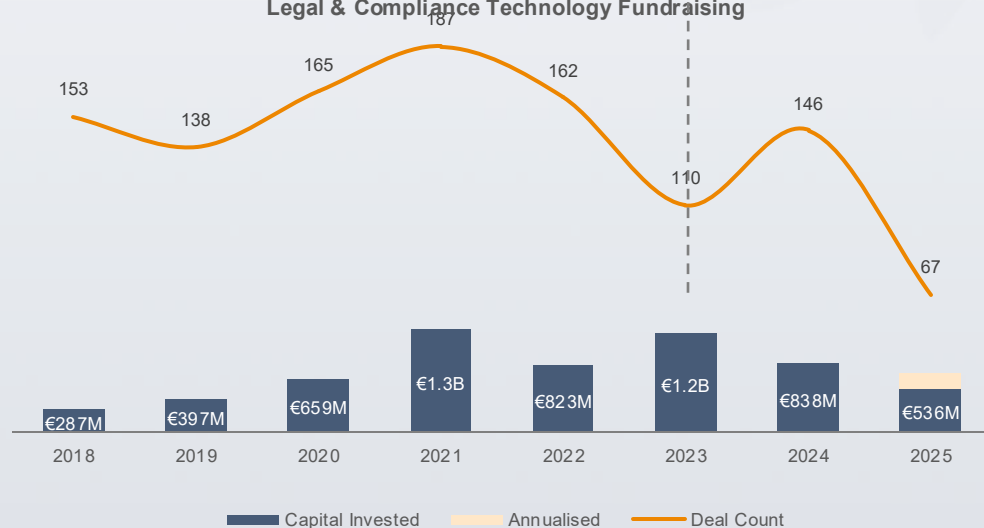
Winning vendors are those demonstrating clear bottom-line impact and compliance ROI

Legal & Compliance innovation accelerates through AI and M&A

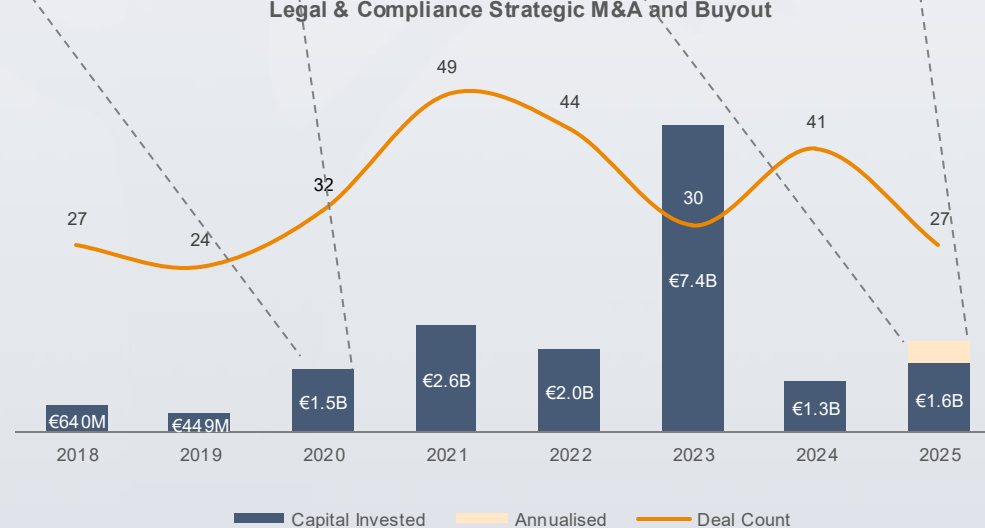
Investment slightly lower year-on-year, but the sector is being reshaped by cloud-based and AI-driven innovators challenging legacy solutions.



Legal & Compliance Technology Fundraising

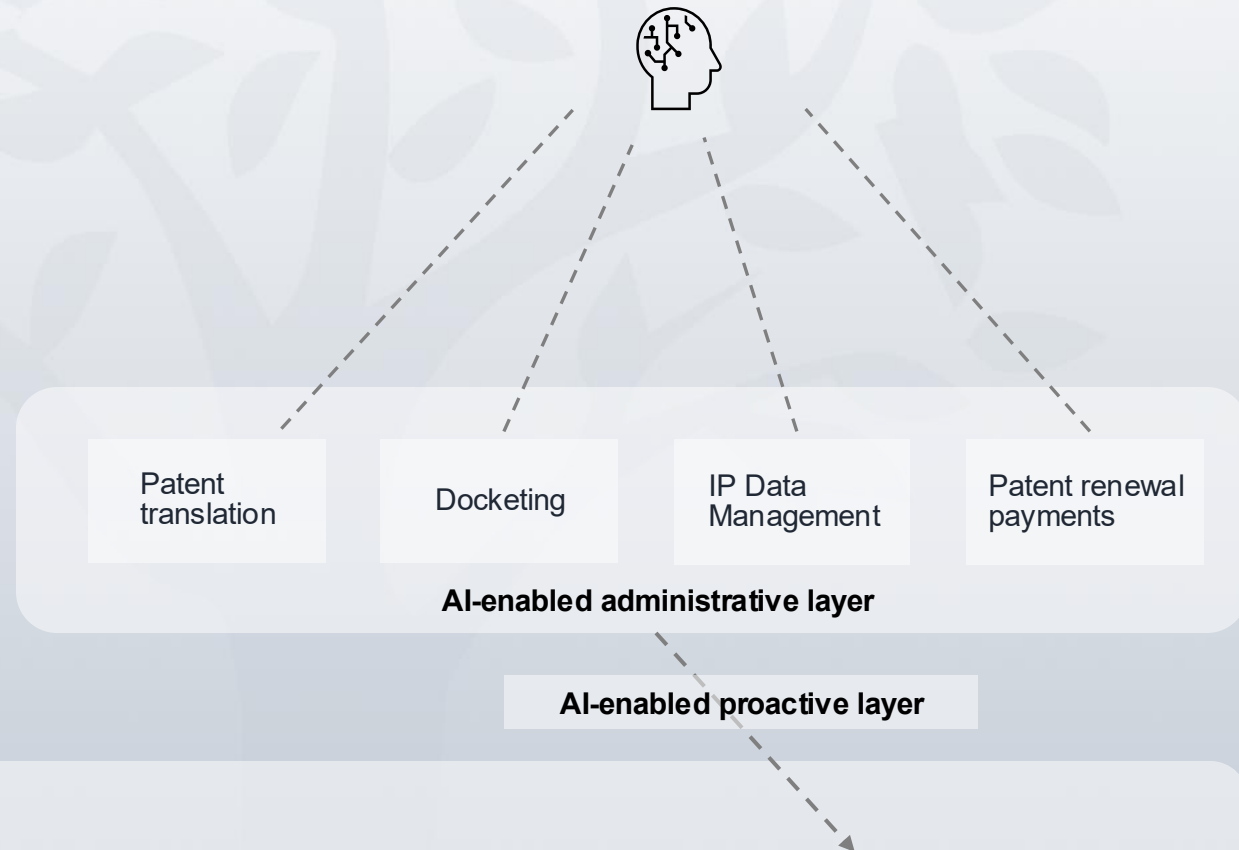
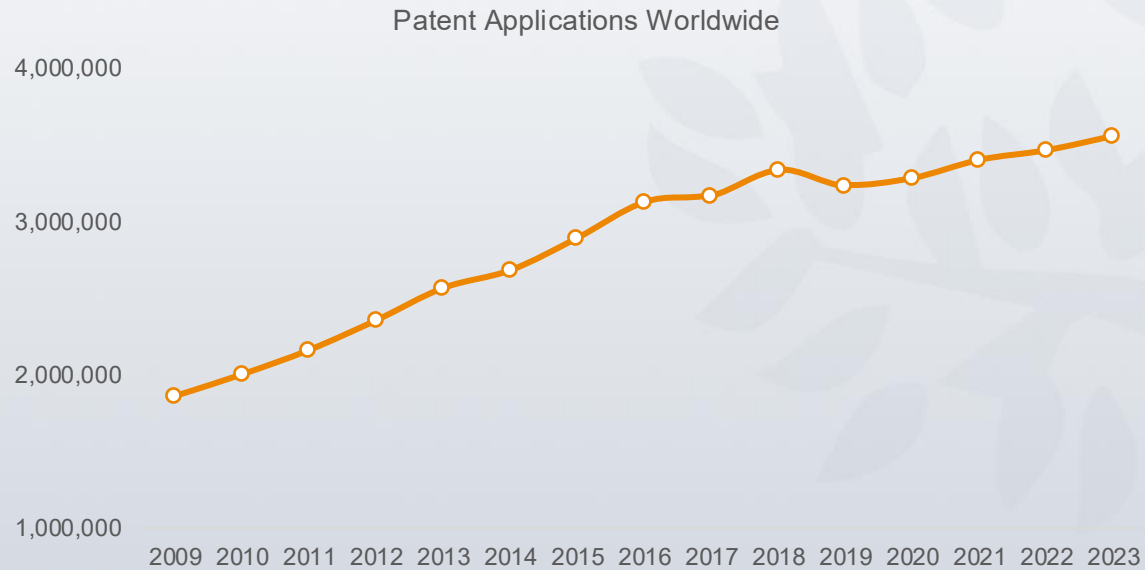


Legal & Compliance Strategic M&A and Buyout



AI emerges as the new engine of Intellectual Property efficiency

Watch this space



Toni Nijm, Founder **RightHub**® & CPO **ANAQUA**®

“AI is fundamentally reshaping the IP landscape and redefining how each activity is carried out across the IP lifecycle, from **innovation management and application drafting** to IP operations, portfolio management, and monetization.”

IT & Data funding surges beyond €1.7bn, powering enterprise productivity

Funding continues to rise on the back of AI tools delivering collaborations and productivity gains; exit possibilities are slowly emerging.

*European AI tools
powering business
collaboration &
productivity*



→ Last round 2025
→ €177M Series D
→ €2.1B post-money valuation



→ Last round 2023
→ €459M Series B



Mistral AI
→ Last round 2025
→ €1.3B Series C
→ €11.7B post money valuation



→ Last round 2024
→ €297M Series B
→ €1.9B post money valuation

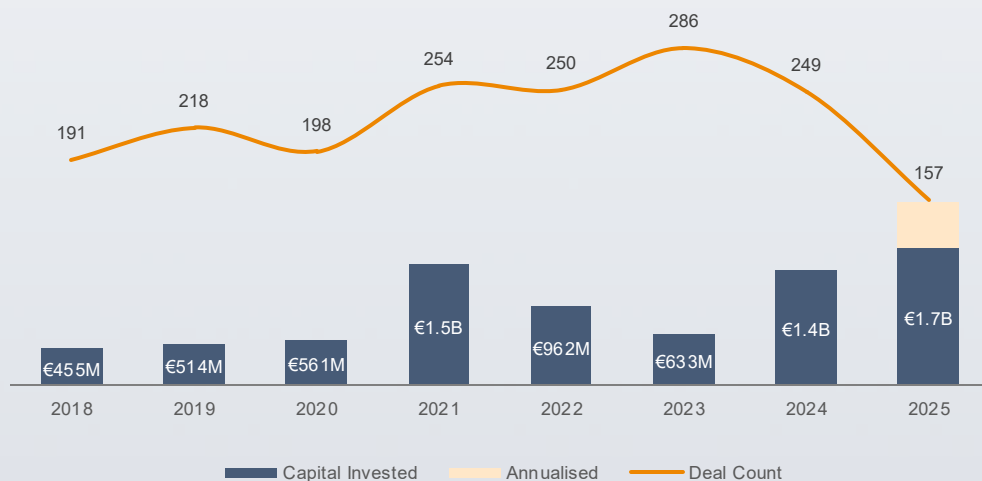


→ Last round 2024
→ €206M Seed
→ €346M post money valuation

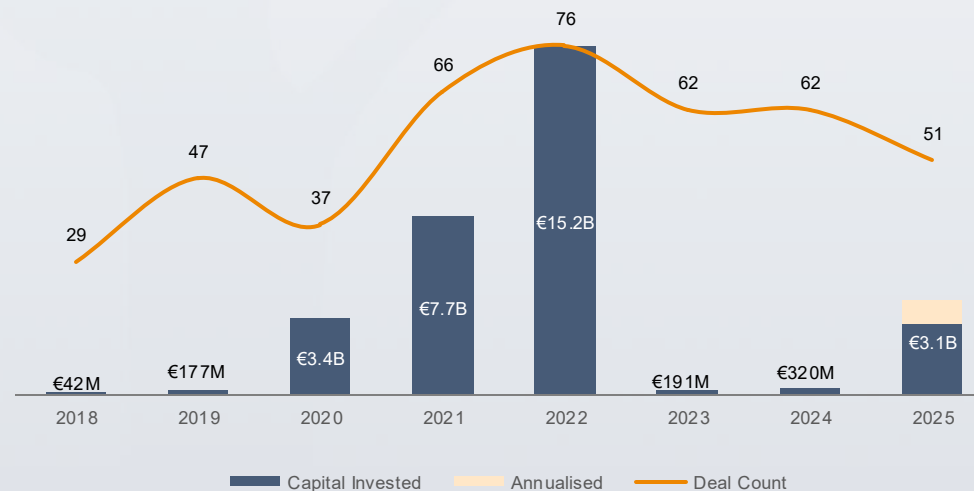


→ Last round 2025
→ €206M Series C
→ €3.2B post money valuation

IT & Data Fundraising



IT & Data Strategic M&A and Buyout



AI co-pilot expansion drives rising demand for Governance Platforms

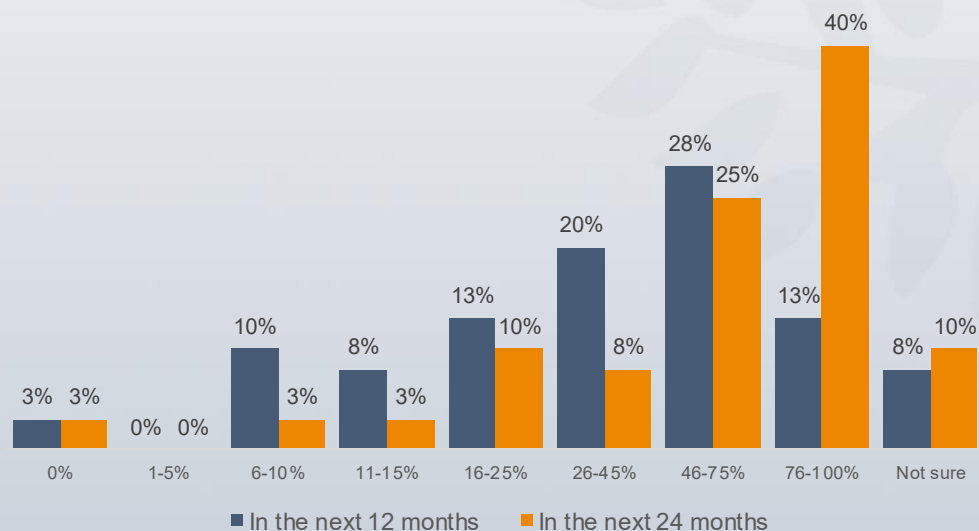
Watch this space

Enterprises expect to greatly increase their usage of co-pilots

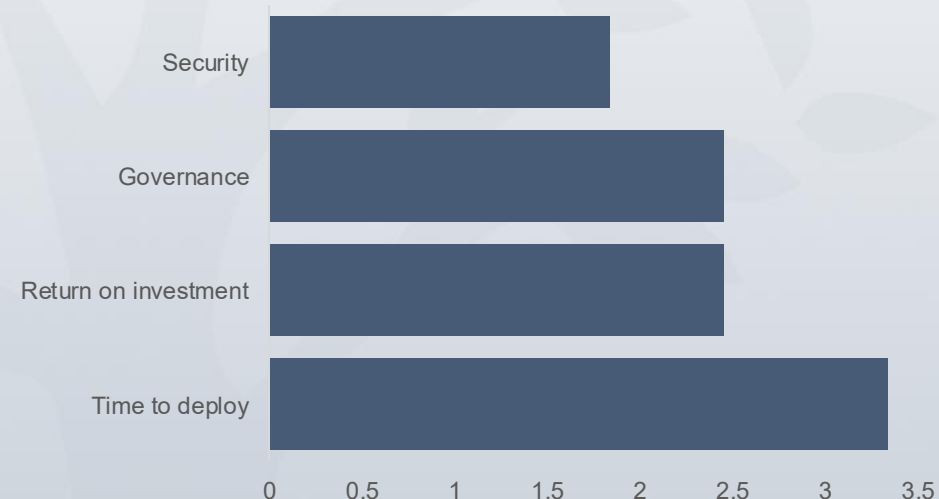


But security and governance are their top priority

What % of your install base do you expect to have Copilot in the next 12 and 24 months?



What is your biggest concern when adopting a copilot? (1 = biggest concern)



Matt Einig, CEO & Founder

"The next phase of enterprise AI will be defined by operational governance. As copilots and agents multiply across Microsoft 365, Power Platform, and business applications, organizations will need to move from static AI policies to adaptive control systems that monitor, classify, and govern AI in real time. Governance will become the foundation of trust in the AI-driven workplace"



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